Vital® Plus: FAQ

What is Vital Plus?

Vital Plus is an extremely easy-to-use in-store solution that lets you run your business form a single, compact, all-in-one device.

It offers a full range of comprehensive features that are all driven by the powerful Vital platform – a cloud-based solution that gives you tools that can help you run your entire business.

Inventory Management
Get real-time data to better manage inventory expenses, maximize sales and help stay in stock.

Pricing and Discounts
Easily establish and manage price points and discounts.

Taxes and Tax Reporting
Set up, track and manage taxes for accounting procedures, and how they appear at the point of sale.

Customer Payments
Accept all major payment types to help improve cash flow and profitability.

What types of businesses use Vital Plus?

Vital Plus is ideal for businesses that are busier and bigger than those that might opt for using their personal mobile device and often still use a cash register and a 10-key keypad. Vital Plus offers much better item control and reporting than traditional payment terminals or cash registers.

What types of payments can I accept with Vital Plus?

Accept all major credit and signature debit cards — including all major credit and signature debit cards. Also, tracks and manages cash payments. Payment methods include chip, contactless and magstripe. Vital Plus can handle split payment and split orders by items as well as restaurant tipping with tip adjust and partial refunds by item.

What are the main features of Vital Plus?

Extremely easy to use, yet powerful, Vital Plus supports a wide array of back-office features including inventory management and robust reporting through a responsive web dashboard and individual transaction reports. Other features include:

· Intuitive 5" touch-screen interface

· Accepts swipe, chip or contactless payments

· Thermal receipt printer

· Bi-directional receipt printer

· WiFi connectivity for in-aisle and line busting

Is it possible to manage Vital Plus remotely?

Yes. Vital is a cloud-based platform which provides a single administrative access point across all Vital point-of-sale products, requires less maintenance, and is easy to learn and use. You'll get extraordinary functionality — including a level of business management support such as inventory management and reporting — previously only available through more complex solutions.

What makes Vital different from other similar products?

With Vital, you benefit from an innovative, full-service payment processor with the infrastructure and experience to bring the most to your business.

- Advanced data security technology
- Full training and setup, including inventory and menu assistance
- Integration and mobile processing experts
- Live, 24/7 certified support team

What kind of support do I get with Vital Plus?

A Vital point of sale specialist will help you get set up and running. They'll help you set up and configure Vital Plus and from there they'll train you on your solution and support you every step of the way. Once you're set up, you'll always have access to robust self-service tools and 24/7 live customer support.

Vital®

VitalPOS.com

Contact your sales representative directly for more information or to get started with Vital.